



VINYL LINER EXTENDED SERVICE CONTRACTS

2023

Cardinal Liners is proud to offer **optional insurance beginning in 2023** that may be purchased to protect your Customers in case of Liner failure.

ESC 1500

3 YEAR

/\$1500 Coverage

ESC 2500

5 YEAR

/\$2500 Coverage

Please contact 800-359-5350 or email CardinalLiners@CardinalSystemsInc.com for more information and orders.

Please note, this is additional protection to our standard prorated warranty. The Standard Warranty only covers the manufacturing of the replacement liner and does not cover water, labor, or any other costs incurred with a defective liner. The Extended Service Contract aids in offsetting additional costs incurred, up to the coverage amount purchased. The Coverage Check is paid directly to the Homeowner. The Extended Service Contracts are only valid on liners manufactured by Cardinal at our York, PA facility. Please see Extended Service Contract for details.



**25 YEAR LIMITED WARRANTY
IN-GROUND VINYL LINER
PLEASE READ CAREFULLY**

Liner Serial # _____

Cardinal Systems, Inc., 3490 Board RD , York, PA 17406, (hereinafter referred to as CARDINAL) warrants to the original retail consumer purchaser its vinyl liner to be of the finest workmanship.

Cardinal agrees, at its option to repair or replace the liner if the liner has separated at a seam within the warranty period due to a manufacturing error, exclusive of costs for removal and/or reinstallation of the liner, all labor charges, costs of replacement water or related chemicals and materials charges, FOB its factory.

Repair or replacement shall be at no charge within the first year after installation. After the first year, the charge shall be a percentage of the then retail price of the liner and is based on the following proration schedule: 2nd year 20%, 3rd year 30%, 4th year 40%, 5th year 50%, 6th year 60%, 7th year 70%, 8th year 80%, 9th year-25th year 90%.

This warranty does not cover defects, malfunctions or damage from any source or cause, including but not limited to:

- Damage from handling during installation or transportation
- Tearing, cutting, or puncturing of liner
- Draining pool below winterizing level, as vinyl lined pools should be kept full at all times
- Chemical damage due to improper chemical introduction or improper chemical balance
- Chemical damage sustained in pools with automatic pool covers. Automatic pool covers can trap gases when automatic pool cover is left closed for extended periods
- Eventual fading of color or microbiological staining. All colored vinyl products, subjected to the direct rays of the sun, may fade in time. Such fading or microbiological staining does not qualify as a material defect and is not covered by this Warranty. Staining or fading does not affect the ability of the vinyl liner to perform its intended function
- Improper/negligent maintenance or care of liner, including but not limited to, scrubbing, brushing, use of cleaners containing chemicals that damage protective topcoat of vinyl
- Abrasions in pool liner caused by means including, but not limited to: automatic pool cleaners, in-pool lounge chairs, soles of shoes, and other devices or means.
- Tampering, design, faulty workmanship in liner installation, pattern alignment, underground water conditions, earth movement or soil erosion or any mechanical, chemical or other means or agencies are excluded from the warranty.

This warranty does not apply to any product which has had its identification number altered, effaced or removed.

This warranty excludes all other implied warranties.

Cardinal's obligation under this warranty is to repair or replace the vinyl liner only. CARDINAL shall in no event be liable for any incidental and/or consequential damages arising out of the liner being defective, malfunctioning or failing to conform with this express warranty. Purchaser hereby relieves Cardinal from any obligations under any implied warranty.

Additional warranty details and procedures to enforce warranty can be found at www.CardinalPools.com.

This card must be returned or registered online within thirty (30) days after installation. Failure to register voids warranty and releases all obligations of Cardinal to repair or replace the vinyl liner. Register online by visiting www.CardinalPools.com.

(cut here)

Warranty Registration Card for Vinyl Liner

TO THE OWNER:

Please complete this form and detach. This card must registered by mail or online within thirty (30) days after installation. Failure to register voids warranty and releases all obligations of Cardinal to repair or replace the vinyl liner. Please put proper postage on this card if registering by mail. To register online, visit our website www.CardinalPools.com.

Liner Serial #: _____

Owner Name: _____

Address: _____

City/Town: _____

State/Province: _____

Zip/Postal Code: _____ Country: _____

Email Address: _____

Purchased From: _____

Address: _____

City/Town: _____

State/Province: _____

Zip/Postal Code: _____ Country: _____

Installation Date: _____

I acknowledge I have read and understand the terms of the warranty and I also acknowledge the "No Diving" signs or labels supplied have been installed.

Signature: _____

SAMPLE

Cardinal Systems, Inc.
Liner Customer Service
3490 Board Rd.
York, PA 17406



CARDINAL SYSTEMS, INC.
VINYL LINER EXTENDED SERVICE CONTRACT
3 YEAR/\$1500

This contract is valid for three years starting on the date the liner ships from Cardinal Systems, Inc. (hereinafter referred to as Cardinal (subject to early termination, see terms below). The contract only covers an in-ground residential swimming pool liner with a wholesale value greater than \$400.00.

In this contract, "Consumer" refers to a person who purchased, then installed or had installed, a pool liner as described above, and manufactured by Cardinal. A "Dealer" refers to any company or person who has purchased a pool liner directly from Cardinal or through an authorized distributor. A "Defect" under this warranty only refers to improper sealing of the seams during the manufacturing of the liner which causes the liner to be unable to hold water. A pool liner manufactured by Cardinal and covered by this contract must be installed in accordance with industry standard installation procedures.

Cardinal's Obligation

In the unlikely event that the vinyl liner manufactured by Cardinal has a manufacturing defect, then Cardinal shall be responsible for the cost of shipping, labor, water, and materials incurred in the repair or replacement of the liner up to a total maximum of the coverage amount. In all cases Cardinal shall determine whether the liner covered by this Extended Service Contract is defective (according to this contract). Coverage under this contract shall not become effective until the liner and the Extended Service Contract fee are paid in full to Cardinal.

Every liner is labeled with a complete description of the pattern, millage, and dimensions on the shipping carton. This Extended Service Contract specifically excludes any problem associated with a liner's fit, pattern, millage, dimensions, and add-ons. The responsibility rests on the Dealer and/or installer to NOT install a liner that is not labeled as ordered. If the Dealer (or installer) installs a liner whose label describes a liner other than the liner ordered, then this contract becomes null and void and no claims may be made against this Extended Service Contract.

The obligation of Cardinal to the consumer with a valid Extended Service Contract is subject to the following terms or claims will not be paid:

- a. The cost of labor incurred in the repair or replacement of the liner shall be limited to the actual repairs or replacement of the liner including the removal of the water in the pool and the refilling, but not including any repairs or reconstruction to the pool walls or coping.
- b. Cardinal reserves the right to either repair the defective liner in the field or at the manufacturing plant, or replace it.
- c. If under the terms of this contract, Cardinal decides to repair or replace the liner, then the Consumer shall be entitled to any number of claims under this agreement, but the total of the claims shall not exceed the combined sum of the coverage amount. When this combined sum has been paid, or the three-year term expires, then this contract agreement shall terminate.
- d. If under the terms of this agreement, Cardinal decides to replace the liner, then this agreement shall terminate upon completion of the installation of the new liner. A new "Extended Service Contract" would be required for protecting the new liner.
- e. This contract may not be transferred by the Consumer and/or Dealer and shall terminate in the event of a transfer of ownership of the pool containing Cardinal's liner.
- f. All charges made under the terms of this agreement must be documented by proper receipts and/or invoices within 45 days of reinstallation from parties doing the work or supplying materials covered by this Contract, prior to payment from Cardinal. Cardinal has the final decision as to what is a fair and routine fee for certain work regarding the replacement of a liner.
- g. Cardinal shall not be obligated to pay under this agreement if the original installation of the liner was not carried out in accordance with industry standard installation procedures.
- h. This Extended Service Contract may be initiated only at the time the liner is ordered and/or prior to shipment from Cardinal's manufacturing plant.
- i. If at any time Cardinal determines that the defect was caused by violating any of the terms set forth in the accompanying Warranty, both agreements are null and void.

Please complete this form and retain for your records. Follow warranty registration instructions on the attached warranty card.

Liner Serial No. _____ Coverage Amount _____

Consumer Name _____

Consumer Address _____

City _____ State _____ Zip Code _____

Dealer/Installer Name _____ Liner Installation Date _____



CARDINAL SYSTEMS, INC.
VINYL LINER EXTENDED SERVICE CONTRACT
5 YEAR/\$2500

This contract is valid for five years starting on the date the liner ships from Cardinal Systems, Inc. (hereinafter referred to as Cardinal (subject to early termination, see terms below). The contract only covers an in-ground residential swimming pool liner with a wholesale value greater than \$400.00.

In this contract, "Consumer" refers to a person who purchased, then installed or had installed, a pool liner as described above, and manufactured by Cardinal. A "Dealer" refers to any company or person who has purchased a pool liner directly from Cardinal or through an authorized distributor. A "Defect" under this warranty only refers to improper sealing of the seams during the manufacturing of the liner which causes the liner to be unable to hold water. A pool liner manufactured by Cardinal and covered by this contract must be installed in accordance with industry standard installation procedures.

Cardinal's Obligation

In the unlikely event that the vinyl liner manufactured by Cardinal has a manufacturing defect, then Cardinal shall be responsible for the cost of shipping, labor, water, and materials incurred in the repair or replacement of the liner up to a total maximum of the coverage amount. In all cases Cardinal shall determine whether the liner covered by this Extended Service Contract is defective (according to this contract). Coverage under this contract shall not become effective until the liner and the Extended Service Contract fee are paid in full to Cardinal.

Every liner is labeled with a complete description of the pattern, millage, and dimensions on the shipping carton. This Extended Service Contract specifically excludes any problem associated with a liner's fit, pattern, millage, dimensions, and add-ons. The responsibility rests on the Dealer and/or installer to NOT install a liner that is not labeled as ordered. If the Dealer (or installer) installs a liner whose label describes a liner other than the liner ordered, then this contract becomes null and void and no claims may be made against this Extended Service Contract.

The obligation of Cardinal to the consumer with a valid Extended Service Contract is subject to the following terms or claims will not be paid:

- a. The cost of labor incurred in the repair or replacement of the liner shall be limited to the actual repairs or replacement of the liner including the removal of the water in the pool and the refilling, but not including any repairs or reconstruction to the pool walls or coping.
- b. Cardinal reserves the right to either repair the defective liner in the field or at the manufacturing plant, or replace it.
- c. If under the terms of this contract, Cardinal decides to repair or replace the liner, then the Consumer shall be entitled to any number of claims under this agreement, but the total of the claims shall not exceed the combined sum of the coverage amount. When this combined sum has been paid, or the five-year term expires, then this contract agreement shall terminate.
- d. If under the terms of this agreement, Cardinal decides to replace the liner, then this agreement shall terminate upon completion of the installation of the new liner. A new "Extended Service Contract" would be required for protecting the new liner.
- e. This contract may not be transferred by the Consumer and/or Dealer and shall terminate in the event of a transfer of ownership of the pool containing Cardinal's liner.
- f. All charges made under the terms of this agreement must be documented by proper receipts and/or invoices within 45 days of reinstallation from parties doing the work or supplying materials covered by this Contract, prior to payment from Cardinal. Cardinal has the final decision as to what is a fair and routine fee for certain work regarding the replacement of a liner.
- g. Cardinal shall not be obligated to pay under this agreement if the original installation of the liner was not carried out in accordance with industry standard installation procedures.
- h. This Extended Service Contract may be initiated only at the time the liner is ordered and/or prior to shipment from Cardinal's manufacturing plant.
- i. If at any time Cardinal determines that the defect was caused by violating any of the terms set forth in the accompanying Warranty, both agreements are null and void.

Please complete this form and retain for your records. Follow warranty registration instructions on the attached warranty card.

Liner Serial No. _____ Coverage Amount _____

Consumer Name _____

Consumer Address _____

City _____ State _____ Zip Code _____

Dealer/Installer Name _____ Liner Installation Date _____